

Update Advisory: Cross-Border Escalation

In light of the on-going military operations between India and Pakistan, eScan wishes to proactively assure uninterrupted protection and update delivery across all our deployed cybersecurity solutions.

This advisory outlines the operational resilience of eScan infrastructure and update delivery system, ensuring that despite potential regional disruptions, our client's endpoint security remains active and uncompromised.

Key Assurances

Uninterrupted Antivirus Protection

eScan's endpoint protection solutions will continue to operate seamlessly. Our real-time threat detection, malware prevention, and advanced security modules remain fully functional on all endpoints, irrespective of the geopolitical situation.

Continuous Update Delivery

Our product and virus signature updates will not be disrupted. eScan maintains distributed data centers and update infrastructure that are designed for high resilience in crisis scenarios.

Advanced Update Infrastructure Using CNAME Routing

eScan's update system uses CNAME technology, supported by a robust combination of Origin Servers and strategically placed Edge Servers across the country. This infrastructure ensures:

- Redundant routing paths
- Load balancing
- Regional failover capabilities

Even in the case of partial network interruptions, the CNAME-based dynamic redirection ensures update traffic is routed through the nearest operational Edge Server, keeping your endpoints consistently up to date with the latest protection.

Alternatively, eScan provides offline updates every Friday which can be downloaded using either of below URLs:

<https://escanav.com/en/support/weekly-offline-updates.asp>

https://wiki.escanav.com/wiki/index.php/Weekly_Updates

eScan remains committed to cybersecurity continuity and the stability of your enterprise environment, even during uncertain times. Our operations teams are closely monitoring the situation and are fully prepared to respond to any new developments.

For further information mail us at support@escanav.com OR call us: 1800 267 2900 (Toll free)